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SENIOR CARE PARTNERS P.A.C.E NAMED AMONG THE BEST WORKPLACES FOR AGING SERVICES™ BY GREAT PLACE TO WORK® AND FORTUNE

Organization Included in Prestigious FORTUNE List for First Time

KALAMAZOO, MICH. -- January 21, 2021 – Great Place to Work® and FORTUNE both have honored Senior Care Partners P.A.C.E. as one of the 2020 Best Workplaces for Aging Services. The ranking considered feedback representing 189,159 employees working for Great Place to Work-Certified™ organizations in Senior Housing & Care and At-Home Care in the Aging Services industry.

This is the third year in a row Senior Care Partners P.A.C.E. has been named as a Great Place to Work, and the first year for being recognized as one of the top workplaces in the country among its peer set in the Aging Services category, being ranked #18 nationally. The Great Place to Work award is based on employee survey feedback in more than 60 categories. These include employee pride in the organization's community impact, belief that their work makes a difference and feeling their work has special meaning.

"We are grateful to every one of our colleagues who has validated the important mission and care that Senior Care Partners P.A.C.E provides to our most vulnerable neighbors here in southwestern Michigan. That's more important now than ever, as we continue to confront this pernicious pandemic.

"We pride ourselves on providing best-in-class, compassionate care from the inside out", said Laura Ferrara, Chief Executive Officer. "Our philosophy is that life matters at every stage and our employees embody this commitment with every patient we serve. In turn, at a time when so

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many great organizations have been compelled to reduce staff or worse, we're pleased to have been able to navigate through this pandemic so far without laying off any of our great team members."

Senior Care Partners P.A.C.E. took several steps early in the pandemic that allowed the organization to retain all employees, according to Ferrara, including:

- reimagining how to provide care to program participants from their homes;
- collaborating remotely with staff and reallocating work across departments; and
- reducing participant footprint in an effort to limit potential exposure to COVID 19.

One of the organization's employees said in the anonymous Great Place to Work survey that "They make it a point to make sure your personal needs outside of work are being met, too. It's not just about the job to Senior Care Partners P.A.C.E. If there is something you need and they can help, they will".

"We applaud Senior Care Partners P.A.C.E. for seeking certification and releasing its employees' feedback", said Dr. Jacqueline Kung of Great Places to Work's senior care affiliate, Activated Insights. "These ratings measure its capacity to earn its own employees' trust and create a great workplace for high performance".

About Senior Care Partners P.A.C.E

Senior Care Partners P.A.C.E (**P**rograms of **A**ll-inclusive **C**are for the **E**lderly) is an innovative model that provides a range of integrated services to manage the complex health care needs of the elderly. P.A.C.E was created to provide participants, caregivers and professional health care providers the flexibility to meet the participant's health care needs while continuing to live safely in their homes. The purpose of a P.A.C.E program is to provide comprehensive high-quality, economical health care services that are designed to assist the elderly with:

- Quality of life and autonomy;
- Dignity and respect;
- Life at home if medically and socially feasible; and
- Support for the caregiver.

About Great Place to Work

Great Place to Work is the global authority on high-trust, high-performance workplace cultures. Through its certification programs, Great Place to Work recognizes outstanding workplace cultures and produces the annual Fortune "100 Best Companies to Work For®" and Great Places to Work Best Workplaces lists for Millennials, Women, Diversity, Small & Medium Companies, industries and, Internationally, countries and regions.

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