

PACE Care Coordination Tasks for COVID Vaccine

Topic	PACE Tasks	Outstanding Questions/Notes
<p>Initial Outreach to participants prior to and at the beginning of each Phase</p>	<ul style="list-style-type: none"> • January 2021 - Post information on website regarding the MDHHS Vaccination Prioritization Guidance: https://www.michigan.gov/documents/coronavirus/MI_COVID-19_Vaccination_Prioritization_Guidance_710349_7.pdf • January 2021 – PACE to post links to MDHHS vaccine information: <ul style="list-style-type: none"> ○ Vaccine FAQs: https://www.michigan.gov/documents/coronavirus/COVID-19_Vaccine_Public_FAQ_FINAL_710077_7.pdf ○ Vaccine Infographic: https://www.michigan.gov/documents/coronavirus/Vaccine_infographic_v2_710069_7.pdf ○ Information on mRNA vaccines: https://www.michigan.gov/documents/coronavirus/2020_MDHHS_COVIDVaccine_Infograph_3.0_710373_7.pdf ○ MDHHS will share creative assets with PACE as they become available for PACE to share via social media/websites. • January 2021 - Start Phase 1B outreach (will include individuals 75 years and older in the community) <ul style="list-style-type: none"> ○ initial outreach (prior to vaccine availability), PACE should conduct generic outreach ○ when vaccine becomes available for this phase, PACE should do outreach to participants. • January 2021 (estimated) – Start 1C outreach (people with underlying medical conditions and people 65-74) <ul style="list-style-type: none"> ○ initial outreach (prior to vaccine availability), PACE should conduct generic outreach ○ when vaccine becomes available for this phase, PACE should do outreach to participants. • March 2021 (estimated) - Phase 2 outreach (individuals 16 years and older). Pfizer indicated for ages 16+, Moderna indicated for 18+) <ul style="list-style-type: none"> ○ initial outreach (prior to vaccine availability), PACE should conduct outreach to determine who wants the vaccine and provide education 	<p>When will Phase 1C begin?</p> <p>When will Phase 2 begin?</p> <p>MDHHS CHECC will be sharing info on a file folder/box where MDHHS creative assets will be saved and MSA can access. MDHHS will share additional materials and links with PACE as soon as they become available.</p> <p>What is the strategy if doses become limited?</p>

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	<ul style="list-style-type: none"> ○ when vaccine becomes available for this phase, PACE should assist participants in registering for the vaccine ● Provide materials in participant's preferred language ● Incorporate COVID vaccine education and reminders in all staff discussions. ● Include information about vaccination in beneficiary newsletter. 	
Service arrangement – transportation/appointments	<ul style="list-style-type: none"> ● Work with your transportation vendor to make these vaccinations a top priority based on availability. ● Work with family members who prefer to take their loved one to get the vaccination. ● Post link to CDC's VaccineFinder and/or any MDHHS vaccine site resources on website. ● Consider innovative ideas to provide more access to participants – drive thru vaccinations, community vaccinations, mobile vaccination units (all while following CDC/State of Michigan guidelines and orders) 	
Reminders after Phase has started	<ul style="list-style-type: none"> ● Notify participants who want the vaccine and have not received it of vaccine availability at least every two weeks. 	
Targeted outreach for second dose	<ul style="list-style-type: none"> ● Notify participants who received their first dose and need to get their second dose in advance of the vaccine due date. ● Encourage providers who administered the first vaccine dose to schedule appointment for second dose immediately after giving the first dose. 	Timeline between each dose: <ul style="list-style-type: none"> ● PFIZER-BIONTECH – 21 days apart ● Moderna – 28 days apart Plans should know which vaccine based on MCIR.
Reporting	<ul style="list-style-type: none"> ● Document in the clinical record when participant receives the vaccine or declines it. Document in the staff's personnel record when the vaccine was received. When all staff and participants who requested to be vaccinated have received it, please report those numbers to your State Contract Manager and State PACE Manger. Include the number vaccinated over total population for each staff and participants. 	
Provider Outreach	<ul style="list-style-type: none"> ● Possible PACE options for participant vaccines: <ul style="list-style-type: none"> ○ Partner with Local Health Department (LHD) options vary <ul style="list-style-type: none"> ● Local Health Department (LHD) enroll PACE participants individually with participant or PACE contact information 	

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	<ul style="list-style-type: none">• LHD enroll PACE participants as a group• LHD conduct vaccine clinic at PACE Program○ Partner with PACE contracted hospital system○ Partner with PACE Parent Company/Equity Partner○ Partner with PACE Pharmacy○ Partner with local CVS & Walgreens○ Partner with other community resources○ Register to be a vaccination site	