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(269) 488-5460

March 13, 2020

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Suite 103
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(269) 441-9300

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Suite 100
Portage, Michigan 49002
(269) 280-9560

Dear Participants, Family Members and Key Partners:

COVID-19, the new Coronavirus strain which has the potential to cause respiratory symptoms in individuals with a weakened immune system, the elderly, and in patients with diabetes, heart, lung, or kidney issues, now has confirmed cases in the state of Michigan. As of this writing, we do not have any known cases of COVID-19 in any of the Senior Care Partners P.A.C.E. centers. We are reviewing all of the information coming from local, state and national resources to create a plan to protect our participants from COVID-19, as well as protect all staff members who have contact with participants or others who may become sick.

As of this moment, the best ways to protect at risk seniors who **do not have any respiratory symptoms** and those with underlying conditions (such as heart, lung, or kidney disease; diabetes; conditions that lower the immune system or taking medicines that lower the immune system) is to practice the following:

Social distancing

- Keep a distance of at least 6 feet away from others.
- Avoid large groups of 100 or more.
- Increase exposure to air by opening windows or using air conditioning (weather permitting)
- Visitors to our day center will not be allowed until further notice.

Practice hand hygiene and body fluid containment

- Stop handshaking.
- Clean hands regularly.
- Don't touch your face and cover coughs and sneezes (with the crook of your arm if tissue is not available).
- Clean surfaces like computer equipment, doorknobs, tables, desks, and handrails daily.

We know that standard precautions and hand hygiene are the keys to reducing the spread of this virus.

We are conducting 100% screening for respiratory symptoms **and** fever and COVID-19 contact to identify early cases. For people WITH symptoms, droplet precautions and isolation will decrease the spread of COVID-19.

Screening questions are, “Do you currently have ...”

- Fever (100.4 or greater, taken with thermometer)
AND
- Sore throat
- Cough (If yes, are you bringing anything up? Productive or non-productive sputum)
- Difficulty breathing
- Shortness of breath (easily winded)
- Muscle aches
AND “Have you...”
- Had contact with anyone who has been diagnosed with COVID-19 virus.
- Been on a cruise within the last 14 days?
- Visited any area that is in a high-risk area (Iran, Italy, China or Japan)?

If you have fever, respiratory symptoms, contact with anyone with COVID-19, or have recently traveled to a high-risk area, please call the Senior Care Partners P.A.C.E. clinic immediately.

We are in regular contact with local, state and national resources for COVID-19 updates, and will work to keep everyone informed.

We are committed to your health and safety now and always. Please stay in touch with your Senior Care Partners P.A.C.E. team members so we can continue to serve you.

In Community and Care,



Chief Executive Officer
Senior Care Partners P.A.C.E.
Program of All-inclusive Care for the Elderly (PACE)